

Police

FY23 Actual

FY24 Actual

FY25 Projection

FY25 Target

FY26 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- *Delayed police response times*
- *Increasing crime rate and reduced percentage of crimes solved*
- *Decreased resident satisfaction with police services and feelings of community safety*
- *Decreased traffic enforcement resulting in increased number of collisions*




Strategies to address the Long-Term Issue

- *Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.*
- *Increase traffic enforcement citywide.*
- *Increase personnel in Investigations, Operations and community based programs.*
- *Build strategic relationships with local and national public and private partners.*
- *Increase sworn personnel efficiency through alternative response, technology, and hiring civilians to complete tasks not requiring sworn personnel.*

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- *55% or more of residents citywide report they feel safe.*
- *73% or more of residents will be satisfied with quality of police services citywide.*
- *80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.*
- *Property crime clearance rate above the national average of comparable cities, 8%*
- *Violent crime clearance rate above the national average of comparable cities, 33%.*
- *55% or more of residents will feel safe in the Downtown area.*

862		% of residents citywide reporting they feel safe ¹	50%	60%	50%	60%	60%
863		% of residents reporting they are satisfied with the quality of police services citywide ¹	72%	73%	72%	73%	73%
864		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	62%	60%	59%	80%	80%
865		% of property crimes cleared by arrest, prosecution, or other means ²	23%	29%	31%	30%	30%



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Long-Term Issue - Greater Need for Police Presence and Services

866		% of person crimes cleared by arrest, prosecution, or other means ²	57%	52%	47%	70%	60%
867		% of residents reporting they feel safe in the Downtown area ¹	37%	55%	37%	55%	55%

[1] Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2018 statistics from the latest available data published by the FBI.

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.
- Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness.
- Renew focus on data-driven approaches to identify and investigate violent crime.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are below comparable cities nationwide.

868		# of aggravated assaults per 100,000 residents	347.12	327.75	390.36	360.13	360.13
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Long-Term Issue - Procedural Justice/Community Policing

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- *Negative public perception*
- *Decreased ability to recruit candidates*
- *Decreased resident trust, confidence, and cooperation*
- *Decreased actual or perception of unfair and inequitable policing services*

Strategies to address the Long-Term Issue


- *Review and revise department directives for best practices.*
- *Participate in community outreach through social media platforms, community programs and partnerships.*
- *Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.*
- *Increase utilization of alternative response resources and training.*
- *Adoption of innovative equipment, technology, and training.*

Strategic Result(s) to measure annual progress on Long-Term Issue


Annually, 72% or more residents will be satisfied with the quality of police services citywide.

869	% of residents reporting they are satisfied with the quality of police services citywide	72%	73%	72%	73%	73%
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Administrative - Executive Leadership

870	 % of key measures and strategic results achieved	41%	52%	35%	75%	75%
871	% of underutilized vehicles in the fleet	12%	9%	1%	10%	10%

Administrative - Human Resources










872	 % of applications received from minority applicants	48%	51%	57%	30%	30%
873	# of minority recruits hired	20	41	41	30	30
874	# of applications for sworn positions received by department	1,798	1,747	1,843	2,000	2,000

Administrative - Professional Standards

875	 % of administrative investigations completed within six months	215%	216%	218%	90%	90%
876	# of administrative investigations	13	25	24	20	20











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Administrative - Professional Standards						
877	# of criminal investigations	0	0	0	0	0
Administrative - Public Information						
878	 # of views per social media post	20,848	16,157	13,102	18,000	18,000
879	# of media requests responded to	9,086	9,132	7,616	9,000	9,000
880	# of resident requests responded to	1,416	1,860	2,588	1,000	1,000
881	# of social media posts	2,796	3,071	2,859	3,000	3,000
882	# of written news releases produced through the PIO	276	113	89	400	400
Investigations - Investigations						
883	 # of aggravated assaults per 100,000 residents	347.12	327.75	390.36	360.13	360.13
884	  % of person crimes cleared by arrest, prosecution, or other means	57%	52%	47%	70%	60%
885	  % of property crimes cleared by arrest, prosecution, or other means	23%	29%	31%	30%	30%
886	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	27,445	25,835	18,407	30,000	30,000
887	# of incidents routed for review	69,277	78,565	82,823	70,000	70,000
Investigations - Investigations Support						
888	% of National Accreditation Board standards achieved during assessment	100%	100%	100%	100%	100%
889	 # of evidential items processed	1,869	1,731	1,859	1,750	1,750
890	 # of responses to crime scenes	1,241	1,160	915	1,455	1,100
891	# of firearms entered into the National Integrated Ballistic Information Network	3,221	3,443	2,779	3,000	2,800
Operations - 911 Communications						
892	 % of 911 calls answered within 10 seconds	74%	64%	70%	90%	90%










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Operations - 911 Communications						
893	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	74%	72%	71%	85%	85%
Operations - Crime Prevention and Awareness						
894	 % of crime prevention and awareness training participants who report they received important/useful information	100%	106%	104%	100%	100%
895	# of crime prevention and awareness participants trained	3,117	2,730	2,957	3,000	3,000
Operations - Patrol						
896	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	62%	60%	59%	80%	80%
897	  % of residents citywide reporting they feel safe	50%	60%	50%	60%	60%
898	 % of residents reporting they are satisfied with the quality of police services citywide	72%	73%	72%	73%	73%
899	% of officers that achieve the minimum performance standards for their patrol shift and division	85%	78%	83%	85%	85%
900	# of calls for service answered	446,114	439,081	443,890	425,000	425,000
901	# of mental health calls	18,851	15,926	8,728	20,000	20,000
902	# of mental health transports	3,474	2,276	1,787	5,000	5,000
903	# of self-initiated contacts provided	65,728	74,946	78,187	75,000	75,000
Operations - Youth Services						
904	# of crimes reported to School Resource Officers in schools per 1,000 students	4.32	5.13	3.77	4.68	4.68
905	 # served in outreach programs	52,311	74,382	64,267	65,000	65,000
906	# served by Youth Enrichment Service (Y.E.S.) Officers	5,408	1,734	2,918	5,500	5,500
907	# of youths processed through Community Intervention Center.	1,828	2,351	1,947	2,000	2,000
908	# of youths served by the Juvenile Intervention Program	20	334	427	45	45
909	# of youths served by the Police Athletic League	45,401	62,647	36,281	55,000	55,000








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Operations - Youth Services						
910	# youths contacted by the Family Awareness and Community Teamwork(F.A.C.T)	7,657	9,624	24,158	9,000	9,000
Public Safety Support - Court Enforcement and Investigations						
911	 % of total warrants cleared of total received	100%	100%	100%	100%	100%
912	# of warrants cleared by officers	15,307	26,244	1,510	28,500	28,500
913	# of warrants received by officers	15,307	26,244	1,510	28,500	28,500
914	 # of security breaches	0	0	0	0	0
915	# of service responses	1,792	2,539	1,665	2,000	2,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
916	 % change in the number of people incarcerated for municipal charges	-12%	22%	22%	0%	0%
917	% of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	100%	100%	100%	100%	100%
918	 # of arrestees processed	12,035	13,200	14,167	13,000	13,000
919	# of Detox admissions provided	1,948	1,669	1,467	2,000	2,000
920	 # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	3,282	9,878	9,612	2,500	2,500
Public Safety Support - Permit Services						
921	 % of alarm responses with alarm permits	51%	44%	30%	46%	46%
922	% of total alarm responses that are false alarms	61%	60%	58%	96%	96%
923	# of all permits processed	30,685	25,360	17,404	41,500	41,500
Public Safety Support - Records Management						
924	 % of reports validated within 24 hours	100%	100%	100%	100%	100%
925	# of open record requests processed	N/A	67,531	64,936	67,000	67,000
926	# of reports validated	141,162	130,886	119,767	144,000	144,000





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Public Safety Support - Training						
927	 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services	84%	44%	84%	75%	75%
928	% of Commissioned Supervisors who have been provided Leadership Development Training each year	100%	0%	0%	100%	100%
929	 % of officers who have received training in the practice of de-escalation using scenario-based training and critical decision-making skills	99%	100%	100%	100%	100%
930	# of recruits that graduate from the Police Academy	48	65	65	90	90
931	# of training hours provided	2,109	2,512	3,410	2,000	2,000
Special Operations - Police Investigations Special Protection, Events & Emergency Response						
932	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
933	 % of first responders who rate training and/or exercises provided by SPEER unit as high or very high	N/A	82%	90%	100%	100%
934	# of exercises conducted	1	3	4	3	3
935	# of residents contacted through public education and outreach presentations, events or opportunities	3,269	2,344	N/A	500	500
936	# of responder training courses coordinated or conducted.	17	24	16	12	12
937	# of responses to significant events, emergencies or disasters	7	21	24	24	24
938	# of social media posts	N/A	367	253	250	250
939	# of Special Event security hours provided	N/A	25,106	26,195	23,849	23,849
Special Operations - Special Operations Support						
940	 # of drive-by shootings per 100,000 residents	10.75	14.70	11.56	12.23	12.23
941	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	274.40	276.03	274.17	320.00	320.00
942	# of computer, digital, electronic and other media device forensic examinations completed	1,128	1,195	1,230	1,000	1,000



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Special Operations - Special Operations Support						
943	# of criminal nuisance abatement cases	345	380	329	375	375
944	# of overdose deaths reported	N/A	198	161	50	50
Special Operations - Uniform Support and Traffic Safety						
945	 # of traffic collisions per 1,000 residents of Oklahoma City	21.81	21.34	22.29	24.00	24.00
946	 % of residents that are satisfied with traffic enforcement	50%	60%	50%	60%	60%
947	# of traffic contacts per 1,000 residents of Oklahoma City	100.20	98.83	102.30	183.84	183.84
948	# of traffic fatalities per 1,000 residents of Oklahoma City	0.13	0.14	0.14	0.12	0.12
949	# of DUI arrests made	N/A	1,636	1,553	1,800	1,800
950	# of special event security hours provided	17,657.95	19,466.30	18,868.62	18,000.00	18,000.00
951	# of traffic collision investigations completed	15,629	15,681	16,375	15,000	15,000
952	# of traffic contacts made	71,790	72,609	75,161	112,000	112,000

