

Fire

FY23 Actual FY24 Actual FY25 Projection FY25 Target FY26 Target

Long-Term Issue - Life Safety – Property Loss

The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.

Strategies to address the Long-Term Issue

- Conduct community risk reduction activities where a safety survey, home smoke alarms, healthcare needs, and safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees and residents.
- Provide alternative response through the Mobile Integrated Health Program.
- Provide supplemental EMS transport through the Medical Transport Program.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.14 per 100,000 residents based on the latest available data from the National Fire Protection Association (NFPA)).

		FY23 Actual	FY24 Actual	FY25 Projection	FY25 Target	FY26 Target
282	# of structure fire fatalities per 100,000 residents	0.98	1.09	0.56	1.30	1.30

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, Oklahoma City will achieve a cardiac arrest resuscitation rate of 33%.

		FY23 Actual	FY24 Actual	FY25 Projection	FY25 Target	FY26 Target
283	% of cardiac arrest patients receiving resuscitative efforts where return of spontaneous circulation is achieved	N/A	37%	27%	29%	29%

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the community of Oklahoma City will benefit from comprehensive fire and life safety and prevention education, as evidenced by:

- 100% of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities.
- 40,000 community risk reduction activities involving the community of Oklahoma City.

		FY23 Actual	FY24 Actual	FY25 Projection	FY25 Target	FY26 Target
285	# of Fire Department Community Risk Reduction activities	21,795	9,237	18,930	40,000	20,000



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FY23 Actual

FY24 Actual

FY25 Projection

FY25 Target

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Long-Term Issue - Increased Service Demand

The growing demand on Fire Department services and resources caused by population growth, development, and changing demographics, coupled with an increasing role in EMS patient care, transport and delivery, if not addressed, will result in:

- *Increased response times leading to property loss*
- *Deterioration of patient condition*
- *Increasing delays in delivering other services*
 - *Hazardous Materials*
 - *Technical rescue*
 - *Water rescue*
 - *High angle rescue*
 - *Trench Rescue*
 - *Confined space rescue*
 - *Structural collapse rescue*
 - *Wildland urban interface*
 - *Agency assist*

Strategies to address the Long-Term Issue

- *Continue to review and upgrade the Advanced Life Support Program (ALS) to meet City Council directives.*
- *Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.*
- *Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.*
- *Continue the implementation and training for enhanced communications and data systems.*
- *Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.*
- *Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our residents and responders at large venues and National security events.*
- *Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.*
- *Collaborate with local educational institutions, Medical Director, local law enforcement, state and federal organizations, and medical transport agencies to increase educational opportunities.*



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Long-Term Issue - Increased Service Demand

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the residents of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to protect lives, assess and treat medical emergencies, and limit damage to property and the environment.

286		% of emergency incidents responded to within 7 minutes	70%	70%	70%	80%	80%
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Long-Term Issue - Aging Facilities and Fleet Replacement

A lack of ongoing capital funding for Fire Department facilities and fleet replacement, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public.

Strategies to address the Long-Term Issue

- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.
- Work with City leadership to identify a funding source for Fleet replacement.
- Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.
- Utilize Fire Station Renovation Team, in General Services, to continually update, remodel and modernize existing fire stations.


Strategic Result(s) to measure annual progress on Long-Term Issue

By 2028, 100% of annual fleet replacement needs will have an identified funding source.


Strategic Result(s) to measure annual progress on Long-Term Issue

By 2025, 100% of annual facility improvement needs will have an identified funding source.

Administrative - Executive Leadership

289		% of key measures and strategic results achieved	13%	42%	31%	75%	75%
290		% of Fire Department applicants that are female and/or minority	5%	N/A	N/A	45%	45%

Administrative - Public Relations and Marketing

291		# of social media posts per workday	N/A	6	6	8	8
292		# of new social media followers	13,232	17,558	41,923	30,000	30,000







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Administrative - Public Relations and Marketing						
293	# of social media engagements (Facebook, Instagram, Twitter)	681,531	1,003,166	1,572,463	900,000	900,000
294	# of social media posts	2,039	1,555	1,438	2,000	2,000
295	# of videography projects completed	100	62	51	50	50
Fire Prevention Services - Community Risk Reduction						
296	🔑 % of Community Risk Reduction training presentations that achieve a rating of 4 or higher (on a scale of 1 to 5) on after-action survey question regarding overall satisfaction of presentation	N/A	99%	99%	47%	29%
297	🔑 # of Community Risk Reduction participants served	17,237	13,690	18,774	15,000	15,000
298	# of after-action surveys completed	N/A	320	N/A	351	575
299	# of educational or emergency preparedness training sessions	N/A	138	155	75	75
300	# of fire safety sessions	N/A	111	123	50	50
301	# of Health and Safety Sessions provided	38	84	130	50	50
302	# of hours spent on Community Risk Reduction requests for service	1,595	1,795	1,987	2,500	2,500
303	# of smoke alarms distributed (installed) to residents	1,389	2,558	3,467	1,500	3,500
Fire Prevention Services - Fire Code Compliance						
304	🔑 % of fire protection system plan reviews completed within 5 business days of receipt	100%	100%	100%	98%	98%
305	🔑 % of identified high-risk commercial locations inspected by renewal date	121%	79%	80%	80%	80%
306	🔑 % of new construction inspections completed within 2 business days of request	99%	93%	94%	97%	97%
307	# of identified high-risk commercial locations inspected by renewal date	1,999	2,692	2,314	3,200	3,200
308	# of requests for service completed (re-inspections, surveys, training sessions, and monthly permits)	22,749	22,587	21,307	25,000	25,000











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Fire Prevention Services - Fire Investigations						
309	 % of incendiary (set fire) fire investigations that meet the elements for arson referred to the district attorney for prosecution	38%	49%	50%	50%	35%
310	% of fire investigations resulting in a classification of accidental, incendiary that meet the elements for arson, or natural	70%	66%	59%	56%	63%
311	# of fire investigations conducted	289	293	299	300	300
312	# of investigations resulting in a classification of incendiary that did not meet the elements of arson	N/A	40.00	31.23	70.00	70.00
313	# of investigations resulting in a classification of incendiary that meet the elements for arson	82	85	95	70	100
314	# of juveniles referred to the Youth FireSetter Intervention Program	12	14	17	30	30
Operational Services - Emergency Medical Services						
315	 % of cardiac arrest patients receiving resuscitative efforts where return of spontaneous circulation is achieved	N/A	37%	27%	29%	29%
316	 % of Fire Department emergency medical responses provided within 5 minutes or less from being dispatched to arrival	56%	55%	53%	54%	54%
317	 % of EMSA priority 1 emergency responses on time within the Oklahoma City metro area	84%	85%	85%	85%	85%
318	% of Fire Department emergency medical responses provided with Advanced Life Support (ALS) staff and equipment	84%	94%	95%	95%	95%
319	% of Fire Department emergency medical responses where treatment is indicated and condition is improved or stabilized	N/A	100%	100%	95%	95%
320	% of time Fire apparatus arrives on scene prior to EMSA	76%	65%	64%	80%	80%
321	# of Fire Department Emergency Medical responses	59,350.00	64,695.00	64,640.99	60,000.00	60,000.00
322	# of Fire Department emergency medical responses with qualifying treatments administered	N/A	18,030	30,434	48,157	48,157
323	# of Fire Department emergency medical calls dispatched	72,121	66,203	66,040	70,000	70,000





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Operational Services - Fire Suppression Operations						
324	 # of structure fire fatalities per 100,000 residents	0.98	1.09	0.56	1.30	1.30
325	 # of structure fire rescues per 100,000 residents	2.23	N/A	N/A	3.14	3.14
326	 % of residents will receive emergency responses by the fire department within 6 minutes from enroute time stamp to arrival	N/A	78%	76%	90%	90%
327	 % of structure fire incident responses within 5 minutes and 20 seconds or less from being dispatched	73%	77%	75%	90%	90%
328	 % of emergency incidents responded to within 7 minutes	70%	70%	70%	80%	80%
329	% of other fire incident responses within 5 minutes 20 seconds or less from being dispatched	59%	68%	65%	90%	90%
330	% of structure fires contained to the room of origin	N/A	35%	34%	65%	65%
331	 # of Fire Department Community Risk Reduction activities	21,795	9,237	18,930	40,000	20,000
332	# of Fire Department daily training hours per Operations position	2.65	2.79	2.36	1.87	1.87
333	# of other fire incident responses provided	1,760	3,367	3,494	1,800	3,500
334	# of structure fire fatalities	7.00	8.00	4.21	6.30	6.30
335	# of structure fire incident responses provided	2,781	1,224	1,243	1,000	1,000
336	# of structure fire rescues	16	N/A	N/A	20	20
Operational Services - Medical Transport						
337	 % of Fire Department ambulance responses provided, for Priority 1 calls for service, within 10 minutes and 59 seconds or less from being dispatched to arrival (when incident is within 10 minutes and *	N/A	N/A	N/A	N/A	N/A
338	 % of Fire Department ambulance responses provided, for Priority 2 calls for service, within 24 minutes and 59 seconds or less from being dispatched to arrival (when incident is within 24 minutes and 5 *	N/A	N/A	N/A	N/A	N/A
339	% of Medical Transport billable and completed incident reports within 24 hours *	N/A	N/A	N/A	N/A	N/A






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Operational Services - Medical Transport						
340	% of Oklahoma City EMS system Priority 1 calls with Fire Department ambulance response *	N/A	N/A	N/A	N/A	N/A
341	% of time Fire Department ambulance response results in transport of a patient to a medical facility *	N/A	N/A	N/A	N/A	N/A
342	% of time Fire Department ambulances are available to respond to emergency medical incidents *	N/A	N/A	N/A	N/A	N/A
343	% of time Fire Department ambulances are engaged in providing emergency medical services *	N/A	N/A	N/A	N/A	N/A
344	# of Fire Department ambulance response *	N/A	N/A	N/A	N/A	N/A
345	# of Fire Department ambulance transports *	N/A	N/A	N/A	N/A	N/A
346	# of Fire Department ambulance unit hours available to respond *	N/A	N/A	N/A	N/A	N/A
347	# of total hours Fire Department ambulances were engaged in emergency medical responses and transport *	N/A	N/A	N/A	N/A	N/A
348	# of Fire Department ambulance calls dispatched *	N/A	N/A	N/A	N/A	N/A
349	# of Priority 1 calls for service in the Oklahoma City EMS system (within 10 minutes and 59 seconds travel time) *	N/A	N/A	N/A	N/A	N/A
350	# of Priority 2 calls for service in the Oklahoma City EMS system *	N/A	N/A	N/A	N/A	N/A
Operational Services - Mobile Integrated Health						
351	 % of behavioral health, overdose contacts and other Mobile Integrated Health (MIH) contacts that received assistance *	N/A	N/A	N/A	N/A	N/A
352	 % of overdose response team contacts within 72 hours of emergency response incident *	N/A	N/A	N/A	N/A	N/A
353	# Crisis Response Team contacts *	N/A	N/A	N/A	N/A	N/A
354	# of Alternative Response Team contacts *	N/A	N/A	N/A	N/A	N/A
355	# of Behavioral Health contacts *	N/A	N/A	N/A	N/A	N/A



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Operational Services - Mobile Integrated Health						
356	# of Community Advocacy Program contacts *	N/A	N/A	N/A	N/A	N/A
357	# of Moblie Integrated clients contacts *	N/A	N/A	N/A	N/A	N/A
358	# of Opioid Response Team contacts *	N/A	N/A	N/A	N/A	N/A
Support Services - Fire Dispatch						
359	 % of incidents dispatched within 60 seconds of receipt at Fire Dispatch	80%	84%	85%	90%	90%
360	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	96%	98%	79%	70%	70%
361	% of EMSA/Police Call Taker incidents dispatched in 2 minutes	86%	89%	89%	80%	80%
362	# of calls automatically dispatched by the Fire Department	N/A	17,512	50,057	60,000	60,000
363	# of incidents dispatched to the Fire Department	93,723	102,719	100,039	100,000	100,000
364	# of 911 telephone calls received	22,714	20,749	23,185	25,000	25,000
Support Services - Fire Logistics and Facilities Maintenance						
365	 % of Priority 1 facility work orders completed within 24 hours	85%	100%	100%	90%	90%
366	 % of time the fire apparatus is available for use (not down for maintenance)	96%	91%	94%	99%	99%
367	% of fleet direct labor hours realized	73%	78%	63%	73%	73%
368	% of PPE gear meeting NFPA biannual inspections and receiving advanced cleaning	N/A	54%	N/A	100%	100%
369	# of fleet direct labor hours realized	10,294	10,828	9,134	10,192	10,192
370	# of Priority 1 Fire Department facility work orders completed	197	126	80	160	160

