Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-219-4301 or at <a href="https://www.bcbsok.com">www.bcbsok.com</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$250 Individual / \$500 Family Out-of-Network: \$300 Individual / \$900 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Prescription drugs</u> and <u>preventive care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$1,250 Individual / \$3,500 Family Out-of-Network: \$3,300 Individual Prescription drug limit: \$2,300 Individual / \$4,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, preauthorization penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.bcbsok.com">www.bcbsok.com</a> or call 1-877-219-4301 for a list of <a href="https://www.bcbsok.com">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% coinsurance	30% coinsurance	Additional \$15 <u>copay</u> applies per visit. Virtual visits are available, please refer to your <u>plan</u> policy for more details.
	Specialist visit`	10% coinsurance	30% coinsurance	Additional \$15 copay applies per visit.
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No Charge; deductible does not apply	No Charge; deductible does not apply	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. Annual mammography <u>screening</u> and childhood immunizations are covered at No Charge <u>Out-of-Network</u> .
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	30% coinsurance	None
ii you nave a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	Additional \$50 copay applies per visit.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.bcbsok.com/member/prescriptiondrugs.html	Generic drugs	\$15 retail \$30 mail order <u>copay</u> /prescription; <u>deductible</u> does not apply	Not Covered	Prescription drug out-of-pocket limit: \$2,300 Individual / \$4,600 Family
	Preferred brand drugs	\$30 retail \$60 mail order copay/prescription; deductible does not apply	Not Covered	Limited to a 30-day supply at retail (or a 90-day supply at a network of select retail pharmacies). Up to a 90-day supply at mail order.
	Non-preferred brand drugs	\$30 retail \$60 mail order <u>copay</u> /prescription; <u>deductible</u> does not apply	Not Covered	Specialty drugs must be obtained from Network specialty pharmacy provider. Limited to 30-day supply. Prior authorization may be required. Mail order is not covered.
	Specialty drugs	\$30 <u>copay/prescription;</u> <u>deductible</u> does not apply	Not Covered	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsok.com</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information
If you have	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	Additional \$50 <u>copay</u> per occurrence. Elective abortion is not covered.
outpatient surgery	Physician/surgeon fees	10% coinsurance	30% coinsurance	None
If you need	Emergency room care	10% coinsurance	10% coinsurance	Additional \$50 <u>copay</u> per occurrence; waived if admitted. Non-emergency use of ER 30% <u>coinsurance</u> <u>Out-of-Network</u> .
immediate medical attention	Emergency medical transportation	10% coinsurance	30% coinsurance	No Charge for ambulance services when provided by EMSA.
	<u>Urgent care</u>	10% coinsurance	30% coinsurance	Additional \$15 copay applies per visit.
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	Additional \$50 copay per occurrence.  Preauthorization required; 30% penalty if not preauthorized Out-of-Network.
	Physician/surgeon fees	10% coinsurance	30% coinsurance	None
If you need mental health, behavioral health, or substance abuse	Outpatient services	10% coinsurance	30% coinsurance	Additional \$15 <u>copay</u> applies per visit. <u>Preauthorization</u> required for certain services.  Virtual visits are available, please refer to your <u>plan</u> policy for more details.
services	Inpatient services	10% coinsurance	30% coinsurance	Additional \$50 <u>copay</u> per occurrence. <u>Preauthorization</u> required; 30% penalty if not preauthorized <u>Out-of-Network</u> .

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\mathsf{plan}}$  or policy document at  $\underline{\mathsf{www.bcbsok.com}}$ .

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	10% <u>coinsurance</u>	30% coinsurance	Additional \$15 <u>copay</u> applies to first prenatal visit (per pregnancy). <u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply.
If you are pregnant	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	10% coinsurance	30% coinsurance	Additional \$50 <u>copay</u> per occurrence. <u>Preauthorization</u> required; 30% penalty if not preauthorized <u>Out-of-Network</u> .
	Home health care	10% coinsurance	30% coinsurance	120-visit limit per benefit period. <u>Preauthorization</u> required; 30% penalty if not preauthorized <u>Out-of-Network</u> .
If you need help recovering or have other special health needs	Rehabilitation services	10% coinsurance	30% coinsurance	Outpatient: No visit limits for physical, speech, or occupational therapies. Inpatient: Additional \$50 copay per
	Habilitation services	10% coinsurance	30% coinsurance	occurrence. Preauthorization required; 30% penalty if not preauthorized Out-of-Network.
	Skilled nursing care	10% coinsurance	30% coinsurance	Additional \$50 <u>copay</u> per occurrence. 120-day limit per benefit period. <u>Preauthorization</u> required; 30% penalty if not preauthorized <u>Out-of-Network</u> .
	Durable medical equipment	10% coinsurance	30% coinsurance	Medically necessary rental or purchase at the plan's discretion.
	Hospice services	10% coinsurance	30% coinsurance	Preauthorization required; 30% penalty if not preauthorized Out-of-Network.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsok.com</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	None

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

- Elective abortion (unless the life of the mother is endangered)
- Routine eye care (Adult)

Cosmetic surgery

Dental care (Adult)

• Long-term care

Routine foot care

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

- Infertility treatment (limited to \$20,000 per lifetime)
- Private-duty nursing

Chiropractic care

- Non-emergency care when traveling outside the U.S.
- Weight loss programs
- Hearing aids (limited coverage for children)

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.bcbsok.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Oklahoma at 1-877-219-4301 or visit <a href="www.bcbsok.com">www.bcbsok.com</a>. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their state insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="hww.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Oklahoma at 1-877-219-4301 or visit www.bcbsok.com, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, and the Oklahoma Department of Insurance, Consumer Protection at 1-800-522-0071 or www.oid.ok.gov. For non-federal governmental group health plans and church plans that are group health plans, Blue Cross and Blue Shield of Oklahoma at 1-877-219-4301 or visit www.bcbsok.com or contact the Oklahoma Department of Insurance, Consumer Protection at 1-405-521-2991 or www.oid.ok.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Oklahoma Department of Insurance's Consumer Health Assistance Program at 1-405-521-2991 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/ok.html.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-219-4301.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-219-4301.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-219-4301.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-219-4301.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

I otal Example Cost	\$12,700
In this example, Peg would pay:	

Cost sharing		
<u>Deductibles</u>	\$250	
Copayments	\$200	
Coinsurance	\$800	
What isn't covered		
Limits or exclusions \$6		
The total Peg would pay is	\$1,310	

# **Managing Joe's type 2 Diabetes**

(a year of routine <u>in-network</u> care of a wellcontrolled condition)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

## In this example, Joe would pay:

<u>Cost sharing</u>		
<u>Deductibles</u>	\$250	
Copayments	\$700	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,170	

# **Mia's Simple Fracture**

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$15
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

## In this example, Mia would pay:

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<u>Cost sharing</u>	
<u>Deductibles</u>	\$250
<u>Copayments</u>	\$200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$650

## Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator

300 E. Randolph St. 35th Floor

Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)

TTY/TDD: 855-661-6965 Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019

Complaint Portal: <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>
Complaint Forms: <a href="https://www.hhs.gov/ocr/office/file/index.html">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

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