FY18 Actual FY19 Actual FY20 Projection FY20 Target FY21 Target

### Long-Term Issue - Community Development

Poverty, homelessness, lack of quality affordable housing, concerns about the quality of education, decreasing community involvement in neighborhood schools, and declining community vitality, if not adequately addressed, will result in:

- Increased crime and decreased perception of public safety;
- Continued decline in public health;
- Reduced ability to meet demand for public services;
- Decreased property values and neighborhood decline;
- Reduced ability to attract economic development;
- Reduced ability to improve education outcomes;
- Increased cost burden for low and moderate-income households; and
- Decreased satisfaction in community appearance.

#### Strategies to address the Long-Term Issue

- Stabilize neighborhoods through the Strong Neighborhoods Initiative.
- Strengthen at-risk neighborhoods through the use of community development and social services programs.
- Strengthen relationships with partners, including the Public School Districts and the Oklahoma Department of Mental Health and Substance Abuse Services, to develop programs and strategies targeted to the specific needs of the community.
- Enhance community appearance through improving design and development regulations and facilitating public art projects.
- Seek additional partners and resources to increase permanent supportive housing and emergency shelters for homeless families and individuals.
- Concentrate community development resources in target revitalization areas for economic development, housing activities and public facilities for low and moderate-income populations.

#### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Planning Department will address homelessness and concerns about community vitality as evidenced by:

- 85% of people who are homeless who remain in permanent housing for more than six months.
- The percent of residents that say they are satisfied or very satisfied with the appearance of the city is above the national average, as reported by the annual Citizen Survey.
- The percent of residents that say they are satisfied or very satisfied with their feeling of safety is above the national average, as reported by the annual Citizen Survey.

% of people who are homeless who remain in permanent housing for more than six months

95%

93%

93%

100%

95%













FY21 Budget Performance Data G-100

		F110 Actual	FY19 Actual	FY20 Projection	FYZU Target	FYZ1 Target			
Lon	Long-Term Issue - Community Development								
965	% of residents that say they are satisfied or very satisfied with the appearance of the city	N/A	N/A	56%	53%	55%			
966	% of residents that say they are satisfied or very satisfied with their feeling of safety	N/A	N/A	52%	58%	52%			















FY21 Budget Performance Data

FY18 Actual FY19 Actual FY20 Projection FY20 Target FY21 Target

### Long-Term Issue - Urban Revitalization

If not addressed, older districts and neighborhoods will continue to experience increased vulnerability and decline, as evidenced by:

- A lack of quality, affordable central city neighborhoods driving population to outlying areas with better public education;
- Higher costs to the City to provide services for residents and businesses;
- The inability to generate optimal tax revenue to pay for essential City services;
- Continued deterioration of aging commercial districts and neighborhoods;
- Inadequate number of quality, affordable residential products;
- Underutilization of existing properties and infrastructure;
- A lack of transportation options; and
- Lost opportunities for economic development.

### Strategies to address the Long-Term Issue

- Guide the allocation of resources including grant funds and capital expenditures as stated in planokc.
- Focus Planning Department capacity and technical assistance on revitalization areas.
- Strengthen capacity of commercial districts to deliver more meaningful social, economic, and aesthetic results through the Commercial District Revitalization Program.
- Strategically concentrate neighborhood revitalization efforts in the Strong Neighborhoods Initiative areas to reverse decline and leverage private investment and support.

### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Planning Department will influence revitalization and redevelopment within the urbanized areas of the city as evidenced by:

- 100% of participating Commercial District Revitalization Program districts will maintain or increase total property value.
- 65% of citizens surveyed will be satisfied with each attribute in response to the following question: Please rate your satisfaction with the following attributes of your neighborhood:

   Safety
   Appearance
   Property Maintenance
   Sense of Community
   Amenities (parks, sidewalks, street trees)
   Overall Quality

	trees) - Overall Quality					
967	% of commercial properties in each Commercial District in the	N/A	83%	83%	100%	100%
	CDRP that have maintained or increased in market value from					
	one year to the next according to the Oklahoma County Assessor					

968	% of citizens satisfied with neighborhood attributes	59%	57%	62%	65%	61%















FY21 Budget Performance Data G-102

FY18 Actual FY19 Actual FY20 Projection FY20 Target FY21 Target

### Long-Term Issue - Sustainable Growth

Failure to guide the city's growth in a way that promotes quality of life, efficient service provision, and human, environmental, and economic health will result in:

- Increased costs to provide public services;
- Lower level of City services;
- Diminished neighborhood stability and durability;
- Exacerbation of public health issues;
- Continued stress on capacity of public schools to improve educational outcomes;
- Reduced functionality of the multi-modal transportation system and capacity to support it;
- Reduction in quality, accessibility, and availability of natural resources (air, water, natural areas);
- Increased number of vacant, abandoned and dilapidated buildings and properties;
- Diminished options for access to community services and employment opportunities;
- Increased infrastructure construction and maintenance costs for taxpayers;
- Failure to meet federal air quality standards will impact federal funding, efficiency of transportation infrastructure projects, and the ability to support new or expanding industry;
- Diminished attractiveness for economic development;
- Increased economic and social disparity; and
- Diminished ability to meet community demand for quality of life services and amenities.

#### Strategies to address the Long-Term Issue

- Implement Comprehensive Plan (planokc);
- Develop, adopt and implement the Sustainability Plan.
  - Establish a full-time Urban Forester position to: develop and manage an Urban Forestry Management and Reforestation Plan; utilize grants, leverage community resources, and form public/private partnerships to assist with tree planting, care, and maintenance; and provide internal assistance in coordinating any type of emergency service that impacts trees in the event of an ice storm, tornado, wildfires, or any other natural disaster.
- Develop policies, strategies, and incentives to increase the variety of housing types and affordability.
- Promote inner-city development and redevelopment through the use of incentives, design review consultations and coordination with other City agencies and the development community.
- Modify codes, regulations and policies to ensure consistency with the comprehensive plan (planokc).
- Promote the implementation of a multi-modal transportation system.















FY21 Budget Performance Data G-103

FY18 Actual FY19 Actual FY20 Projection FY20 Target FY21 Target

### Long-Term Issue - Sustainable Growth

### Strategic Result(s) to measure annual progress on Long-Term Issue

The Planning Department will use planoke to guide the city's growth in a way that promotes quality of life, efficiency of service provision, and human, environmental, and economic health as evidenced by:

- Annually, 20% of development/redevelopment will be in the inner-loop annually.
- Annually, 100% of rezoning decisions by Council will be consistent with the Comprehensive Plan.
- Increase the percentage of commute trips made by walking, bicycling, or public transportation from 2.13% to 2.16% by 2024.

969	% of new development and redevelopment that occurs in the inner-loop	13%	23%	23%	18%	21%
970	% of rezoning decisions by City Council that are consistent with the comprehensive plan	97%	96%	96%	100%	100%
971	% of commute trips made by walking, bicycling, or public transportation	N/A	N/A	2.32%	2.14%	2.15%













FY18 Actual FY19 Actual FY20 Projection FY20 Target FY21 Target

100%

100%

### Long-Term Issue - Effective Collaboration and Coordination

Inadequate coordination between all City departments and partner agencies in the development and implementation of the City's projects, plans, policies and goals, if not addressed, will result in:

- Inefficient use of City resources;
- Inefficient and unsustainable growth;
- Poor execution of City policies, plans and Council priorities; and
- Increased project costs, delays and diminished citizen confidence.

#### Strategies to address the Long-Term Issue

- Build and maintain a strong relationships with Public School Districts, Association of Central Oklahoma Governments, Local Art Agencies, City Departments, and others.
- Identify and recruit interested and involved stakeholders to participate on planning and implementation teams.
- Establish and solidify agreements committing resources and staff with departments to assist with implementing initiatives that have cross-departmental issues.

### Strategic Result(s) to measure annual progress on Long-Term Issue

The Planning Department will help facilitate better participation and support from other City departments, school systems and other agencies as evidenced by:

100% of affected departments will participate in planning initiatives where cross-departmental issues have been identified.

972	% of affected departments will participate in planning initiatives	100%	100%	:
	where cross-departmental issues have been identified			

Admi	Administrative - Executive Leadership								
973	eal % of key measures and strategic results achieved	60%	47%	44%	78%	78%			
974	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	99%	98%	98%	94%	98%			
975	% of performance evaluations completed by the review date	88%	86%	92%	95%	95%			
976	% of residents that say they are satisfied or very satisfied with the appearance of the city	N/A	N/A	56%	53%	55%			
977	% of residents that say they are satisfied or very satisfied with their feeling of safety	N/A	N/A	52%	58%	52%			
978	% of terminations submitted to the Personnel Department within 3 days of the termination date	67%	100%	100%	95%	95%			
979	# of full-time employees supported	42	44	44	47	45			















100%

		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Admi	nistrative - Executive Leadership					
980	\$ amount of operating expenditures managed	3,489,536	3,777,958	3,669,955	4,135,899	3,897,050
Admi	nistrative - Arts and Cultural Affairs					
981	eals % change in investment in public art	32%	4%	4%	-1%	-1%
982	# of 1% for Art projects in progress	19	25	23	20	25
983	# of City funded 1% for Art projects installed	5	14	12	10	15
984	# of City owned public art assets	178	190	197	196	205
985	# of new art and cultural projects managed	6	2	16	75	22
986	# of public art projects installed	19	29	17	35	20
987	# of 1% for Art projects funded	66	57	35	45	57
988	# of new art and cultural projects requested	128	331	409	150	331
Admi	nistrative - Grant and Financial Management Program					
989	eals % of grant awards that are in compliance with the terms of their agreement	100%	100%	100%	100%	100%
990	# of grant sub-recipients agreements managed	27	40	39	38	50
Admi	nistrative - Office of Sustainability					
991	eals % of identified sustainability measures meeting or exceeding target	N/A	N/A	N/A	100%	100%
992	# of outreach and education event participants	765	481	481	700	700
993	# of outreach and education events held	20	9	9	22	20
994	# of residential energy efficiency loans closed	7	15	6	10	10
995	\$ of residential energy efficiency loans closed	52,910.79	108,600.08	50,117.26	75,000.00	75,000.00
996	# of residential energy efficiency loan contacts received	1,106	1,792	1,481	1,000	1,500
Curre	nt Planning - Current Planning					
997	eals % of rezoning decisions by City Council that are consistent with the comprehensive plan	97%	96%	95%	100%	100%















		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Current	: Planning - Current Planning					
998	% of affected departments will participate in planning initiatives where cross-departmental issues have been identified	100%	100%	100%	100%	100%
999	# of board of adjustment applications reviewed	N/A	94	86	100	100
1000	# of preliminary plats reviewed by staff	18	17	34	12	24
1001	# of rezoning applications reviewed by staff	145	198	256	160	200
Current	Planning - Urban Design and Community Appearance					
1002	% of citizens surveyed who say they are satisfied or very satisfied with the appearance of the community	62%	65%	67%	65%	65%
1003	% of change in property values within all Design Districts	6%	6%	6%	7%	6%
1004	# of applications reviewed in design districts	772	669	662	750	638
1005	# of Historic Landmark Designations approved	1	0	3	2	2
1006	# of National Register Nominations reviewed	5	4	8	5	7
Housing	g and Community Development - Community Developr	nent				
1007	$\S$ \$ value of non-City investment per \$ value of City investment	2.08	2.25	2.25	2.50	2.75
1008	% of citizens satisfied with neighborhood attributes	59%	57%	62%	65%	61%
1009	# of down payment assistances provided	40	21	32	40	30
1010	# of housing rehabilitations completed	293	176	214	200	200
1011	# of housing units assisted or built through all program services	397	205	180	300	250
1012	# of new housing units constructed	9	6	1	12	10
1013	% of residents that describe their perceptions of safety and security in their neighborhoods as safe or very safe in the City's annual Citizen Survey	N/A	68%	70%	70%	70%
1014	% of residents that say they are satisfied or very satisfied with property maintenance in their neighborhoods in the City's annual Citizen Survey	N/A	59%	61%	60%	60%















		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Hou	ising and Community Development - Homelessness Servi	ces				
1015	eals % of people who are homeless who remain in permanent housing for more than six months	95%	93%	93%	100%	95%
1016	# of People who were formerly homeless housed through the Continuum of Care Program	702	735	735	650	700
1017	# of people who are homeless in Oklahoma City according to the Point in Time Count	1,183	1,273	1,273	1,183	1,573
Plan	n Development and Implementation - Comprehensive Pla	nning				
1018	eals % of new development and redevelopment that occurs in the inner-loop	13%	23%	19%	18%	21%
1019	% Comprehensive plan policies in progress or completed	62%	76%	76%	77%	76%
1020	# of Comprehensive Plan policies in progress or completed each year	193	236	236	239	236
1021	# of square feet of development city wide	24,202,402	22,872,359	23,320,319	21,000,000	21,000,000
Plan	Development and Implementation - Neighborhood and	<b>Commercial Di</b>	strict Revital	ization		
1022	% of commercial properties in each Commercial District in the CDRP that have maintained or increased in market value from one year to the next according to the Oklahoma County Assessor	N/A	83%	83%	100%	100%
1023	% change in new construction and building remodels in CDRP, TIF, and BIDs	-25%	11%	11%	7%	7%
1024	% change in new construction and building remodels in Strong Neighborhoods Initiative (SNI) Neighborhoods	N/A	-3%	-3%	5%	5%
1025	# of events sponsored by the Districts in the CDRP Program	197	146	113	140	136
Plan	n Development and Implementation - Transportation Pla	nning				
1026	$ begin{small} \P & \text{of commute trips made by walking, bicycling, or public} \\ & \text{transportation} \\ \end{cases}$	N/A	N/A	2.32%	2.14%	2.15%
				·	-	
1027	# of miles bicycle facilities built	N/A	N/A	N/A	10	17













